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FOR IMMEDIATE RELEASE

Date: November 22, 2010

Oczus and Rowe Receive Bank Awards of Excellence

Heidi Oczus and Laura Rowe have received awards from The Stephenson National Bank & Trust (SNBT). Created in 1988, the Award of Excellence is given to two employees annually. Recipients are nominated by their co-workers for demonstrating excellence in customer service, reliability, responsiveness to customers' and bank employees' needs, superior job knowledge, professionalism, motivation, and productivity.

The first award was given to Oczus for consistently exceeding customers' expectations. She is a Customer Service Representative at SNBT Tenth Street, Menominee office where she is responsible for processing daily transactions with accuracy, efficiency and confidentiality while providing excellent customer service. In addition, Oczus assists customers by answering their questions and recommending services to meet their financial needs.

Oczus joined SNBT in 2006 and holds a Bachelor's degree from Northern Michigan University in Marquette, Mich. She volunteers for several area organizations and lives in Menominee with her husband Mike, they have two grown sons.

The second award, given to Rowe, recognizes that she is an integral part of the bank as a true "go to" person. She joined SNBT in 2004 as Marketing Coordinator and was promoted to Marketing Officer in 2005. Rowe is responsible for the bank's marketing, advertising, public relations, event planning, promotions, and internal communications.

She earned a Bachelor of Arts degree in communications from Oakland University in Rochester, Mich. Her volunteer activity includes serving on the boards for Respite Care of Marinette & Menominee Counties and M&M Yacht Club. She also volunteers with The Clothes Vault and Menominee Waterfront Festival Committee.



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Rowe is a past recipient of the *Mary L. Staudenmaier WINGS (Worthy Individual Noted for Generous Service) Award*. An award created to celebrate an employee's generosity of spirit and to recognize her commitment to outstanding community service. She and her husband Ed reside in Marinette, Wis.

The Stephenson National Bank & Trust is a 136-year old independent community bank with assets of \$277 million and Trust and Investment assets exceeding \$300 million. Offices are located in Marinette and Oconto, Wis. and Menominee, Mich. For more information about The Stephenson National Bank & Trust visit www.snbt.com.

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