

## **Mayer and Newingham Receive Bank Awards of Excellence**

Ann Mayer and Jenna Newingham have received The Stephenson National Bank & Trust (SNBT) Award of Excellence. Created in 1988, the award is given to two employees annually. Recipients are nominated by their co-workers for demonstrating excellence in customer service, reliability, responsiveness to customers' and bank employees' needs, superior job knowledge, professionalism, motivation, and productivity.

The first award, given to Ann Mayer, recognizes her excellent customer service and the welcoming atmosphere she provides for employees and customers. Mayer is the Branch Manager for both the Wausaukee and Pembine locations. She is responsible for ensuring that each customer is treated with respect and is provided immediate support.

Mayer holds an Associate's Degree in Business Management and has ten years of banking experience. She is known for always putting her customers first, being exceptionally patient with customer needs, brightening everyone's day, and making people feel like they deserve to be on the top of her priority list. She also has been actively volunteering in the community, including serving as the Wausaukee Business Association Vice President. She resides in Wausaukee and has a large family, including eight grandchildren.



The second award was given to Jenna Newingham for being the true "go to" person at SNBT. Newingham is an Underwriter/Document Specialist at the Marinette Office. She is responsible for assisting SNBT Business Bankers with new and renewing commercial loans, reviewing loan documents before and after closing, assisting customers with any questions or concerns regarding their commercial loan, and serving as the administrator for the loan software to assist loan processors.



Date: November 15, 2019

Newingham received an Associate's Degree in Accounting and has seven years of banking experience. She was recognized by coworkers for consistently displaying a positive attitude and great sense of humor, stepping up to help in any way that she can, and being an overall super star. She is also actively involved in her community, including previously serving as a Girl Scout Leader. Newingham resides in Wausaukee with her daughters.