



## What You Need to Know about Mastercard® Automatic Billing Updater (ABU) Service

### What is Mastercard® ABU Service?

Effective October 2017, Stephenson National Bank & Trust (SNBT) will automatically submit new and updated debit card information via Mastercard® ABU Service to all participating merchants. ABU will help maintain the accuracy of customer data and prevent disruptions due to debit card changes. The information provided will include card updates, re-issued cards, lost/stolen cards, expiration date updates and closed debit card advices; providing you, the cardholder, with convenient, stress-free and continuous service.

Security and privacy are of the utmost importance at SNBT. ABU takes advantage of state-of-the-art Mastercard® technology, ensures proper data distribution through a merchant registration process and supports multiple file transmission methods to accept and distribute files.

### What if I do not want my card to be included in this service?

If you want to Opt-out of the Mastercard® Automatic Billing Updater Service and prohibit the automated submission of your debit card information, you may do one of the following: 1) call SNBT Customer Support Department at 715-735-2356, 2) complete the form below and present it at a branch, 3) mail it to PO Box 137, Marinette, WI 54143; or 4) fax us at 715-732-6516.

### If I choose to Opt-Out of the Mastercard® ABU Service can I add the service at a later date?

You may request to Opt-in to the Mastercard® ABU Service at any time by calling SNBT Customer Support Department at 715-735-2356, in writing or by visiting one of our convenient office locations in person.

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\_\_\_\_\_ I want The Stephenson National Bank & Trust to **Opt-out** my debit card information from the Mastercard® ABU Service.

Printed Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Debit Card Number: \_\_\_\_\_ Date: \_\_\_\_\_

**Note:** a separate form must be completed for each debit card

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#### Bank Use

Received & FM by: \_\_\_\_\_ Date: \_\_\_\_\_ Time: \_\_\_\_\_ Confirmation Sent: \_\_\_\_\_