

Supported Operating Systems and Browsers for Phone

The following statements outline the scope of Mobiliti's general device and operating system support. Only devices explicitly listed in the Certified Device List are fully supported. Other devices that conform to the general support policy below may function with Mobiliti.

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Channel Support
Android	Android version 5.0 (Lollipop)	All later major version updates are supported; for example, 6.0, 7.0, 8.0	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution. Mobiliti does not support the use of the Android "Developer options" settings	Only the default installed browser is supported. For the majority of devices this is the Android Browser For devices where Chrome is the default browser, this will be supported Beta versions of browsers, such as Chrome Beta, are not supported. The SMS channel is only supported for Android devices that have SMS capability	Touch Browser Android Application SMS
iOS- iPhone	iOS version 10	All later major version updates are supported; for example 11.0, 12.0 Beta releases of iOS will not be supported until they are publicly released	None	Only the default installed browser is supported. For all iPhone devices this is the Safari Browser.	Touch Browser iPhone Application SMS
BlackBerry	BlackBerry OS version 4.2 (non-touch screen devices) BlackBerry OS version 4.7 (touch screen devices)	BlackBerry OS Version 5.1	None	The browser channel is no longer supported for non-Webkit capable Blackberry devices.	SMS
BlackBerry	BlackBerry OS version 7.1	All later major version updates are supported; for example, 10.0, 10.1, 10.2, 10.3	For touch browser support, devices must support WebKit rendering (OS 6.0 and above)	Only the default installed browser is supported. For all BlackBerry devices this is the BlackBerry browser.	Touch Browser SMS
Windows Phone	Windows Phone OS version 8.0	All later major version updates are supported; for example 10.0	None	Only the default installed browser is supported, third-party browsers are explicitly not supported. For Windows Phone 8 devices, this is Internet Explorer 10 or above. No Beta versions are supported.	Touch Browser SMS
All other operating systems	Not Applicable	Not Applicable	None	Only the default installed browser is supported. Devices that are specifically identified as not support Webkit compatible browsers are not supported. Where possible devices will be directed to the Touch Browser channel. Beta versions and third-party browsers such as Opera are explicitly excluded.	Touch Browser SMS

For all device types, only devices running an unmodified version of the manufacturer-supplied operating system are supported.

Supported Operating Systems and Networks for Tablet

The following statements outline the scope of Mobiliti's general device and operating system support. Only devices explicitly listed in the Certified Device List are fully supported. Other devices that conform to the general support policy below may function with Mobiliti. For all device types, only devices running an unmodified version of the manufacturer-supplied operating system are supported.

Supported Operating Systems

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Application Support
Android	Android version 5.0 (Lollipop)	All later major version updates are supported, for example: 6.0, 7.0	Remote Deposit Capture support requires a rear-facing camera of at least two mega-pixels in resolution.	Touch Browser Android Tablet Application
iOS - iPad	iOS version 10.0	All later major version updates are supported; for example 11.0, 12.0 Beta releases of iOS will not be supported until they are publicly released	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution	Touch Browser iPad Application

Supported Networks

The Mobiliti product can operate on any unrestricted TCP/IP data network. Operation on restricted networks (e.g., where a firewall might be in place) is not guaranteed.

Certification Status Legend

Certified	All functions of the product have been through certification testing against the designated application.
Supported	Basic functional testing of the product has been performed and has not revealed any major issues related to the designated application or device.
Pending	The product has been targeted for support and/or certification in the designated application or device environment. Use of the application prior to the change to a "supported" or "certified" status is not recommended.
Restricted	Functional testing of the product has been performed and has revealed significant issues that cause the application or device to function incorrectly or not at all.
Not Supported	Testing of the application or device will not be performed for the specified environment. Problems reported that are caused by running in an unsupported environment may not be corrected.
Not Applicable	The specified technology or environment does not pertain to the application or device. For example, browser versions do not apply to Windows applications.

Certification Status

Product/ Application	Apple Safari 5.1	Apple Safari 6.0	Apple Safari 7.0	Apple Safari 8.0	Google Chrome	Internet Explorer 11	Microsoft Edge	Mozilla Firefox	Opera	Notes
Banklink - Business Internet Banking	Not Supported	Supported	Supported	Supported	Not Supported	Supported	Pending	Supported	Not Supported	
Business Online Banking 5.1	Not Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Not Supported	
CheckFree Small Business	Supported	Pending	Pending	Pending	Supported*	Pending	Pending	Pending	Pending	*Compatibility Mode Enabled Required
Retail Online 4.4	Not Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported	
Merchant Source Capture 4.2.5	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported*	Not Supported	Not Supported	Not Supported	*Compatibility Mode Enabled Required